



# DeKalb Medical

August 29, 2013

To whom it may concern,

It is my great honor to recommend Karla Brandau. Over the past several months, Karla has worked closely with me, assessing professional aspects of my life, evaluating results, determining changes for success, as well as guiding me with the implementation of best practices for success.

With Karla's assistance, I have strengthened my ability to coach and develop others. I was most intrigued with her training and development tools. A human personality depuzzler and personal listening profile enabled me to complete a detailed assessment of my natural and preferred styles of approach to any given situation. The insight gained increased my awareness of the profound differences in employees, and truly motivated me to be more cognizant of the needs of others.

Karla also empowered me in the areas of time management and delegation. I found myself taking on the entire responsibility of the leadership team, and through her coaching, formatted a process of accountability and feedback from the various clinical staff with leadership responsibilities.

Karla is passionate about obtaining quality outcomes for professional leaders. She is committed to being a strong supporter and resource. With Karla's support, I have grown professionally as well as personally. Thank you in advance for your consideration of Karla Brandau, as she is an outstanding professional development coach.

Sincerely,

A handwritten signature in black ink, appearing to read "Robyn Rivers".

Robyn Rivers, MSN, RN, PCCN  
Nurse Manager  
DeKalb Medical Hillandale